

The Industry Standard in IT Infrastructure Monitoring

Base License Pricing

Pricing for a Nagios Incident Manager license is determined by the number of instances you intend to deploy. Each deployment requires a separate license. There are no restrictions on the number of incidents that can be integrated with a single license of Nagios Incident Manager.

Purchase Price (Single License)	Bundled Pricing**
\$995.00	\$495

Initial base prices includes both maintenance (free upgrade entitlements) and email support for one year from the date of purchase. Maintenance and support can be renewed each successive year to ensure that your organization has access to the latest monitoring capabilities and technical support.

**When purchasing Nagios Incident Manager in conjunction with Nagios XI or Nagios Fusion, bundled pricing will apply as a discount to the Incident Manager license.

Support

Each purchase of a Nagios Incident Manager license provides customers with access to our customer-only email support and provides up to ten support incidents per year. Additionally, customers have access to our customer-only support forum board, where they receive the fastest response from our technical team. If your organization exceeds the number of support incidents included in the Incident Manager pricing, you may purchase additional support incident packs. Optional phone support packages are available to ensure your team has priority access to assistance when you need it most.

Phone Support

Each Incident Manager license includes technical support via email and online forum. Optional phone support packages are available to ensure your team has access to priority support services when you need them most. Phone support packages expire one year after they are purchased.

Phone Support Option	Price
5 Call Pack	\$995
10 Call Pack	\$1,495

Non-Profit Pricing

We offer non-profits and educational institutions a discount on Nagios Incident Manager licenses. Contact our sales team for more information.

What's Included

- **Technical Support.** Nagios Enterprises offers priority tech support for Nagios Incident Manager via a special customer-only section of our support forum and a customer-only email support service. Optional phone support packages are available to ensure your team has access to priority support services when you need them most.
- **Perpetual License.** Use Nagios Incident Manager as long as you'd like, even if you don't renew a support or maintenance contract.
- **Updates.** Customers will receive access to free updates and patches released for the major version of Incident Manager they purchase. Customers who purchase maintenance receive free upgrades to future major releases while their maintenance contract is in effect.
- **Upgrade Discounts.** Customers are eligible for special discount pricing when upgrading to future major releases.
- **Nagios Library.** Get a full year of access to the Nagios Library with special customer-only tutorials, videos, and tech tips.
- **Product Influence.** We listen to all Nagios users when determining our product roadmaps, but your feature requests will get bumped up to the front of the line. Tell us what you'd like to see and we'll build our future products to include the newest features you're looking for.
- **Builder Licensing Freedom.** Build extensions for Nagios Incident Manager using our APIs and specify the license of your choice: Open Source, proprietary, or public domain - the choice is yours.

Additional Services

Need assistance with implementing Incident Manager in your organization? Our professional technical staff is available to help with implementation, consulting, and customization.

More Information

For more information about Nagios products and services, or to place an order for Nagios Incident Manager contact us:

- Online: www.nagios.com
- Phone: **888-NAGIOS-1** or **+1 651-204-9102**
- Email: sales@nagios.com

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